



1790 Enterprise Parkway • Twinsburg, OH 44087
Phone: (330) 425-4497 • Fax: (330) 963-6816

www.twinsburgtwp.com

June 30, 2011

Subject: Proposed DOES Sewer Billing

Dear Twinsburg Township Resident or Business:

Sanitary sewer service in Twinsburg Township is provided by the Summit County Department of Environmental Services (DOES). DOES currently bills Township customers quarterly using flat rates. DOES is, however, able to convert customers within a political subdivision from flat rate billing to metered rate billing using quarterly water meter readings and bills. Conversion occurs on a community-wide basis, with the decision made by the legislative body of the political subdivision, in this case the Board of Township Trustees.

The Board of Trustees has worked with DOES for nearly two years to acquire data to make an informed conversion decision. DOES, using water meter readings from the City of Cleveland, completed a flat vs. metered rate billing comparison for each DOES customer account in existence during the fourth quarter 2010 billing cycle. The comparison, while valuable, represents only a snapshot in time and does not guarantee possible future amounts. In addition, conversion impact and possible resulting DOES bills could vary widely by water usage, irrigation practices, household size, occupancy (seasonal vs. year-round), meter readings (actual vs. estimated), human error, and other factors. The impact on many customers would be significant, and the Board of Trustees takes its decision on this matter very seriously. As part of preparing for that decision, the Board of Trustees seeks at this time to share the DOES comparison data with Township customers and solicit input and comments.

The Board of Trustees encourages you to review the attached information as it applies to your address and provide input on the issue of flat rate vs. metered rate sewer billing. You may provide input in one of several ways: (1) Drop off the enclosed form at Township Hall; (2) Return the enclosed form via mail to Township Hall; (3) Fax the enclosed form to (330) 963-6816; (4) Scan and e-mail the enclosed form to info@twinsburgtwp.com; or (5) Complete the online survey on the Township website, www.twinsburgtwp.com, by clicking on the "Sewer Billing Survey" button on the home page. In any case please provide input no later than Monday, August 1, 2011.

Your input on this issue is extremely important to the Board of Trustees. If you have any questions about this issue or any other Township matter, please feel free to contact me.

Sincerely,

TWINSBURG TOWNSHIP

ROBERT S. KAGLER, AICP, Associate AIA
Township Manager

RSK/ak

Attachment (form)

c: Trustees